# Enhancing Usability with Workspace ONE (Optional)

Introduction

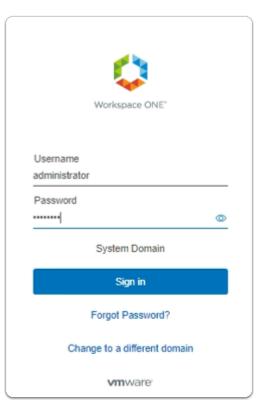
Hub services in one of the most under stated solution in the VMware Workspace ONE story, our competitors have no equivalent and it can be used in wide range of business related scenarios

In the Onboarding on Day 1 we have already enabled Hub Services

- We configured Branding, we enabled People and we configured a Custom Tab
- In this section we will take this further with Notifications and configuration of People

## **Section 1. Hub Services Notifications**

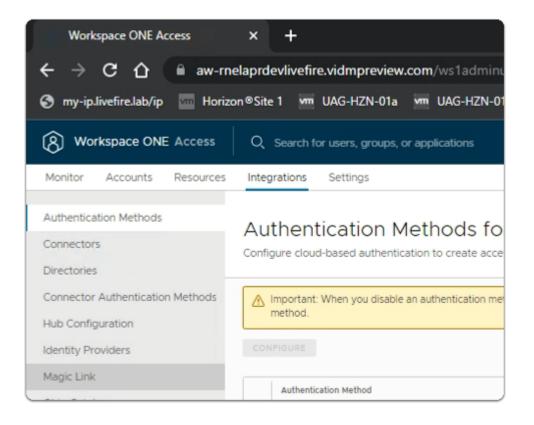
Step 1. Setting up an informational Notification



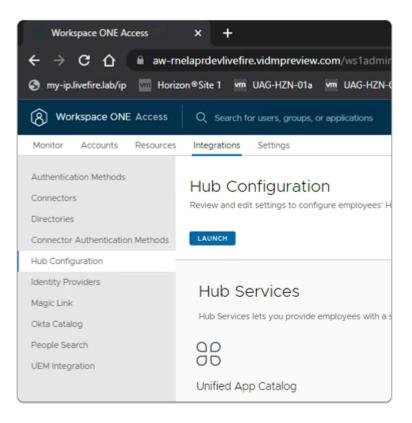
- 1. On the ControlCenter server
  - Open a **new tab** in your **Chrome Browser**
  - Log in to your Workspace ONE Access Tenant

### • Username

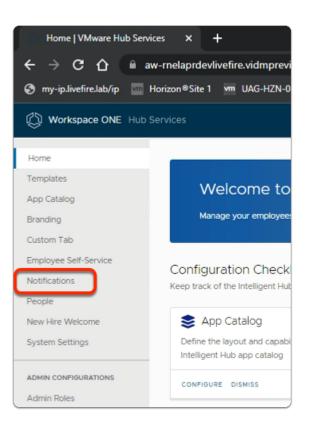
- enter Administrator
- Password
  - enter VMware1!
- select Sign in



- 2. In the Workspace ONE Access admin console
  - select the Integrations tab
    - under Integrations
      - select Hub Configuration



- 3. Under Hub Configuration
  - select LAUNCH



- 4. In the Hub Configuration menu
  - select Notifications

Notifications   VMware Hub	Servi × +
← → C ☆ 🗎 aw-	-rnelaprdevlivefire.vidmpreview.com/catalog-portal/admir
😙 my-ip.livefire.lab/ip 🛛 Ho	orizon®Site 1 🚾 UAG-HZN-01a 🚾 UAG-HZN-01b 🔼 Av
Workspace ONE Hub Se	rvices
Home	
Templates	Notifications
App Catalog	Send custom notifications to groups in your organization.
Branding	GET STARTED
Custom Tab	
Employee Self-Service	
Notifications	

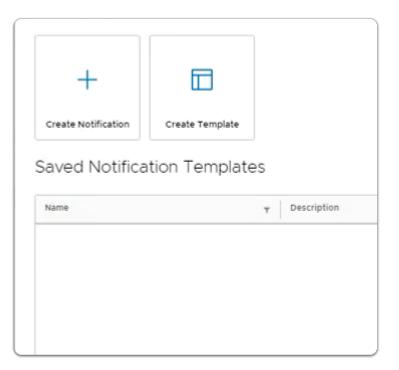
### 5. In the Notifications area

### select GET STARTED

Workspace ONE Hub	Services
Home Templates App Catalog Branding	Notifications Send custom notifications to groups in your organization. Versions are not available for this feature.
Custom Tab Employee Self-Service	Notification List Global Settings
Notifications	View notifications sent to your employees.
People New Hire Welcome System Settings	NEW Name T Priority

### 6. In the **Notifications** area

- Under Notification List
  - select NEW



- 7. In the Saved Notification Templates window
  - select Create Notification

Custom Notification	Definition					
1 Definition	Define who will receive this	notification and	i set priority.			
2. Control	Name	Tomorro	w is <u>Mclaren</u> F1 VMware day			
2 Content	Target Audience Type	All Empl	oyees	,		
3 Summary		This will ge Marking it a	nerate user-level notification. The n is read in one device will mark it as	otification will appea read in all other devi	r in all the user's devices including browser. ces.	
	Priority					
	Standard		High-priority	~	Urgent	
					-	
	Notification appears chron Used for regular notificatio		Notification placed above notifications. Used for im messages you want high	portant	Notification appears as a pop-up users' devices that they must address to continue using their device. Used for emergencies.	on
					CANCEL	IEXT

- 8. In the **Custom Notification** wizard
  - 1. Definition
    - next to Name
      - enter Tomorrow is McLaren F1 VMware Day

- next to Target Audience Type
  - from the **dropdown** 
    - select All Employees
- In the **Priority** area
  - select High-priority
- in the bottom right corner of the wizard
  - select NEXT

Custom Notification 1 Definition	Content Determine the content a	and actions to include in this notification.	
2 Content	Туре	Informational ~	
3 Summary	Content		
	lcon	Local File ~ (mclarenVMW1.jpg) UPLOAD Upload a JPG, PNG or GIF file that is 40px w 40px high for best results. File size cannot e	ide by
← → ∽ ↑ 📑 → N Organize マ New fold		vefire.com > software > DesktopBackgrou	und → mclaren
<ul> <li>✓</li></ul>	Name	Date modified	Туре
📃 Desktop 🛛 🖈	mclaren1.jpg	3/13/2023 3:04 PM	JPG File
📕 Downloads 🖈	<ul> <li>mclaren2.jpg</li> <li>mclaren3.jpg</li> </ul>	3/13/2023 3:04 PM 3/13/2023 3:04 PM	JPG File
🔮 Documents 🖈	mclaren3.jpg	3/13/2023 3:04 PM	JPG File
E Pictures 🖈	mclaren5.jpg	3/13/2023 3:04 PM	JPG File
mclaren	mclaren6.jpg	3/13/2023 3:04 PM	JPG File
Site1	mclarenVMW1.jpg	3/13/2023 3:04 PM	JPG File
	mclarenVMW2.ipg	3/13/2023 3:04 PM	IPG File

9. In the **Custom Notification** wizard

### 2. Content

- next to Type
  - from the **dropdown** 
    - select Informational
- next to **lcon** 
  - from the **dropdown** 
    - select Local File
- below Local File
  - select UPLOAD
    - In File Explorer
      - In the Quick Access area
        - select **Desktop**
        - browse to
          - software > DesktopBackground > mclaren
            - select mclarenVMW1.jpg

### • select Open

	UPLOAD Upload a JPG, PNG or GIF file that is 40px wide by 40px high for best results. File size cannot exceed 30kB.	Check your emails for zoom information
Title	F1 Mclaren / Event	view more >
Subtitle (optional)	an event not to miss	
Media Type (optional)	Select Type 🗸	
Description	Check your emails for zoom information	
Additional Details		
No additional details have been	added.	
ADD DETAIL		
		CANCEL BACK NEXT

10. In the **Custom Notification** wizard

### 2. Content

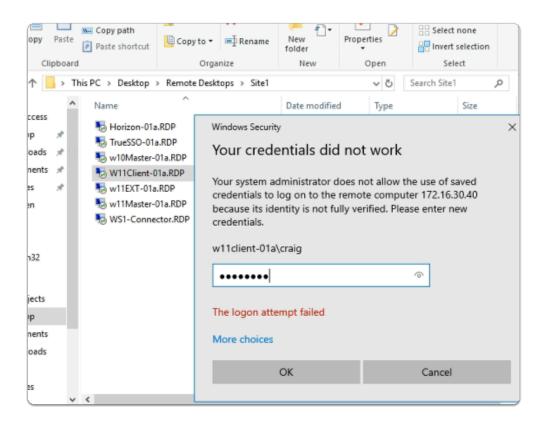
- next to **Title** 
  - enter F1 Mclaren / Event
- next to Subtitle (optional)
  - enter an event not to miss
- next to **Description** 
  - enter check your emails for Zoom information
  - in the bottom right corner of the wizard
  - select NEXT

1	1		
Custom Notification	Summary		×
1 Definition	Definition		Preview
	Name	Tomorrow is Mclaren FI VMware day	Card Expanded
2 Content	Target Audience Type	All Employees	
3 Summary	Target Audience	ALL USERS	×
	Priority	High	an event not to miss
			F1 Mclaren / Event
			Check your emails for zoom information
			View more >
			CANCEL BACK CREATE

11. In the **Custom Notification** wizard

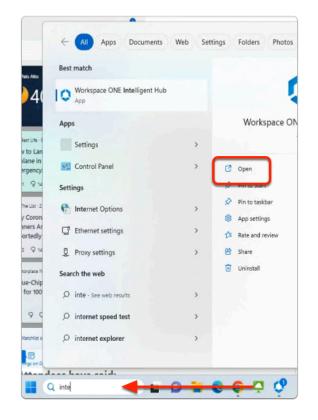
### 3. Summary

- bottom right corner
  - select CREATE

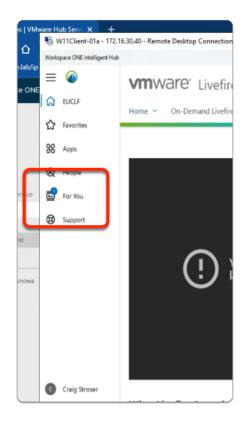


### 12. On your ControlCenter

- switch to the Remote Desktops / Site 1 folder
  - launch W11Client-01a.RDP
    - login as W11Client-01a\Craig
      - password : VMware1!
    - select OK



- 13. On the **W11Client-01a** desktop
  - on the Taskbar
    - in the **Search** box
      - enter Intellig
    - In the **results pane** 
      - below Workspace ONE Intelligent Hub
        - select Open



- 14. On the **W11Client-01a** desktop
  - In the Workspace ONE Intelligent Hub
    - next to For You
      - select the notification

- 🌄 V	V11Client-01a - 172.16.3	0.40 - Remote Desktop Connection		
Works	pace ONE Intelligent Hub			
1≡		For You		
ଇ	EUCLF			
☆	Favorites			Priority 1
88	Apps	Priority 1		
8	People			
🛃	For You	and a second sec	×	
0	Support	an event not to miss F1 Mclaren / Event Check your emails for zoom information View mire		

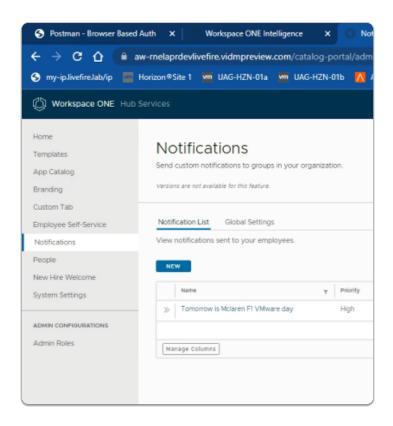
### 15. In the **For You** console

- under **Priority** 
  - next to View more
    - select the dropdown

and and the second s	×
all more	
an event not to miss	
F1 Mclaren / Event	
Check your emails for zoom information	
an hour ago	

- 16. In the **View more** console
  - note the details
    - to close
      - select X

### Step 2. Setting up an Urgent Notification



### 1. In the **Notifications** area

- Under Notification List
  - select NEW

eate Notification	Create Template	
laren F!		

- 2. In the Saved Notification Templates window
  - select Create Notification

Custom Notification	Definition	>	<
1 Definition	Define who will receive this not	fication and set priority.	
2 Content	Name	Urgent Security Update	
	Target Audience Type	Workspace ONE Access user group ~	
3. Scheiduling	Workspace ONE Access user	developer v	
4 Summary	group	Developers@euc-livefire.com	
	Priority		
	This selected priority require	es users to act on the notification before they can continue using intelligent Hub.	
	Standard	High-priority Urgent 🗸	
	Notification appears chronolog Used for regular notifications.	ically. Notification placed above standard notifications. Used for important messages you want high visibility on. Notification appears as a pop-up on users' devices that they must address to continue using their device. Used for emergencies.	
		CANCEL	

- 3. In the **Custom Notification** wizard
  - 1. **Definition** 
    - next to Name

- enter Urgent Security Update
- next to Target Audience Type
  - from the dropdown
    - select Workspace ONE Access User group
- next to Workspace ONE Access user group
  - enter developer
    - In the results below
      - select Developers@euc-livefire.com
- In the **Priority** area
  - select Urgent
- in the bottom right corner of the wizard
  - select NEXT

Custom	Content	
Notification		
1 Definition	Determine the content a	nd actions to include in this notification.
2 Content	Туре	Actionable ~
3 Scheduling	Content	
4 Summary	Icon	Local File $\lor$
		(QRCODE.png)
		UPLOAD
		Upload a JPG, PNG or GIF file that is 40px wide by 40px high for best results. File size cannot exceed 30KB.
🚱 Open		
< -> -> 🛧 📙 🚺	rizon-01a.euc-livefire.com\soft	ware\icons
Organize 👻 New fold	er	
^	Name	
V 📌 Quick access	Excel_128x128.png	
Desktop 🖈	Microsoft Teams_128x	28.png
- Downloads 🖈	notifications.png	
付 Documents 🖈	OneDrive_128x128.png	
E Pictures 🖈	OneNote_128x128.png	
icons	Outlook_128x128.png	
mclaren	PowerPoint_128x128.pt OPCOP5 == =	ng
Site1	QRCODE.png     SharePoint_128x128.pn	a
Site2	Skype_128x128.png	9
🗸 🛄 This PC	uag.png	
> 3D Objects	Word_128x128.png	
> Desktop	Yammer_128x128.png	

- 4. In the **Custom Notification** wizard
  - 2. Content
    - next to **Type** 
      - from the **dropdown** 
        - select Actionable
    - next to lcon
      - from the dropdown
        - select Local File
      - below Local File
        - select UPLOAD

- In File Explorer
  - In the Quick Access area
    - select **Desktop**
  - browse to
    - software > lcons
      - select QRCODE.png
  - select Open
- in the right side of the wizard
  - to scroll down
    - select the scroll bar

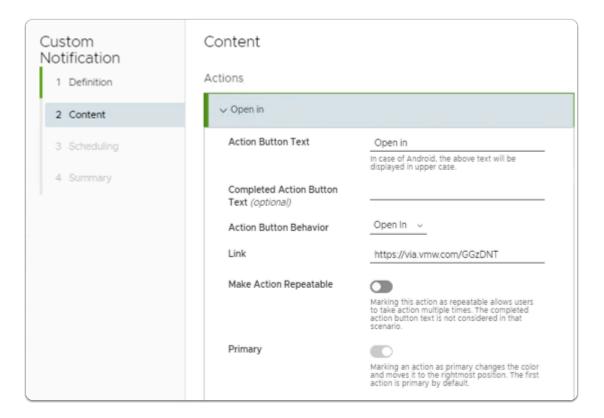
Custom Notification	Content	
1 Definition	Icon	Default 🗸
2 Content		The default image can be changed under Notification settings.
3. Scheduling	Title	URGENT Security update
4 Summary	Subtitle (optional)	<u> </u>
	Media Type (optional)	Select Type 🗸
	Description	Use Windows update to ensure your Operating system is secure
	Additional Details	been added.

### 5. In the **Custom Notification** wizard

- 2. Content
  - next to **Title** 
    - enter Urgent Security update
  - next to Subtitle (optional)
    - leave blank
  - next to **Description** 
    - enter Use Windows update to ensure your Operating system is secure
    - in the right side of the wizard
      - to scroll down
        - select the scroll bar

2 Content	
3 Scheduling	Additional Details
4 Summary	No additional details have been added.
- Connury	ADD DETAIL
	Links
	Link Title Link
	Windows update         https://via.vmw.c         ×
	ADD LINK

- 6. In the **Custom Notification** wizard
  - 2. Content
    - In the **Links** area
      - below Link Title
        - enter Windows update
      - below Link
        - enter https://via.vmw.com/GGzDNT
    - in the right side of the wizard
      - to scroll down
        - select the scroll bar



- 7. In the Custom Notification wizard
  - 2. Content
    - next to Action Button Text
      - enter Open in
    - next to Action Button Behavior
      - from the drop down
        - select Open in
    - next to Link
      - enter https://via.vmw.com/GGzDNT
      - in the bottom right corner
        - select NEXT

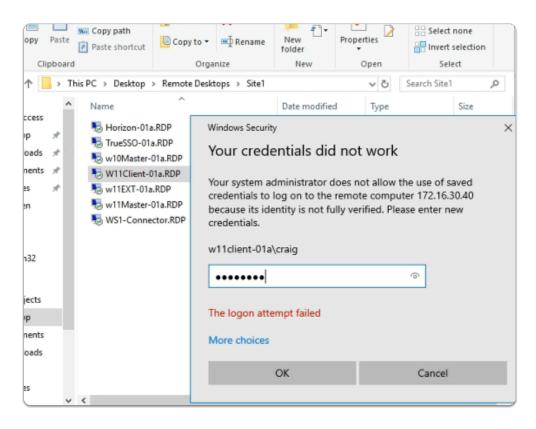
Custom Notification	Scheduling		×
1 Definition 2 Content	Due Date Turn on the toggle below to Available on desktop and we	set a date by which the action should be completed.	Preview Card Expanded
3 Scheduling	Set Due Date		* ×
4 Summary	Date	04/14/2023	O Due Today
	Time	6.00 PM ~	URGENT Security update
	Region/Time Zone	Europe/London v	Use Windows update to ensure your Operating system is secure View more >
			CANCEL BACK NEXT

- 8. In the **Custom Notification** wizard
  - 3. Scheduling
    - next to **Set Due Date** 
      - enable the Toggle
    - next to **Date** 
      - browse to todays Date
    - next to **Time** 
      - enter 6:00
      - from the dropdown
        - select PM
    - next to **Region/Time Zone** 
      - from the dropdown
        - select YOUR Time Zone
    - In the bottom right corner
      - select NEXT

9. In the **Custom Notification** wizard

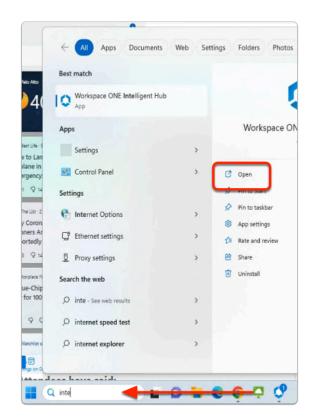
### 4. Summary

- bottom right corner
  - select **CREATE**

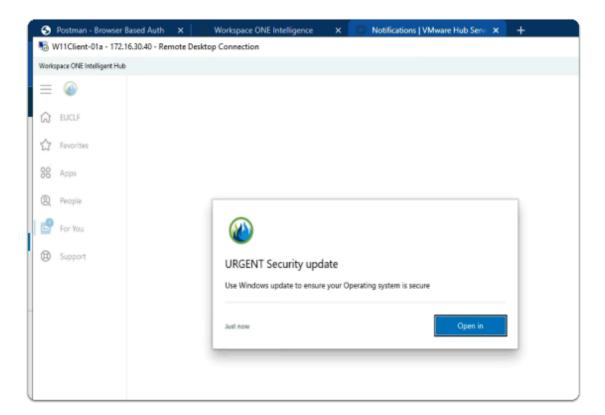


- 10. On your ControlCenter
  - switch to the Remote Desktops / Site 1 folder
    - launch W11Client-01a.RDP

- login as W11Client-01a\Craig
  - password : VMware1!
- select OK

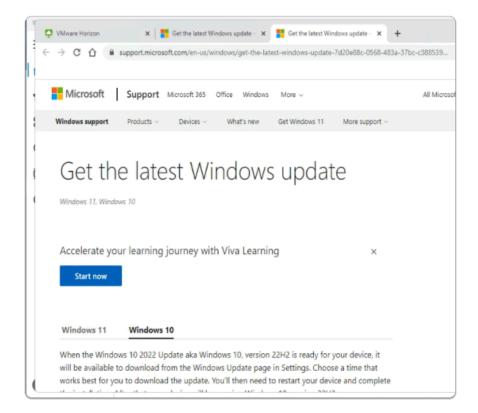


- 11. On the W11Client-01a desktop
  - on the Taskbar
    - in the **Search** box
      - enter Intellig
    - In the **results pane** 
      - below Workspace ONE Intelligent Hub
        - select Open



### 12. On the **W11Client-01a** desktop

- In the Workspace ONE Intelligent Hub
  - URGENT security update
    - select Open in



### 13. On the **W11Client-01a** desktop

- Notice your Workspace ONE Intelligent Hub has redirected you to a Microsoft Update link
- Please note, there are more efficient ways to deliver updates to endpoints. The objective of this lab was demonstrate, notification functionality using Hub Services

Notifications can be used in vast area of Security related scenarios

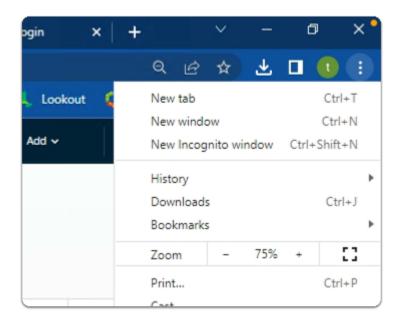
# Section 2. Improving Employee Usability with Hub Services using People Search

 Microsoft Active Directory Objects have a wealth of information related to users that only the admin and advanced bespoke Applications might be able to make use of .
 For the average User this information is not available

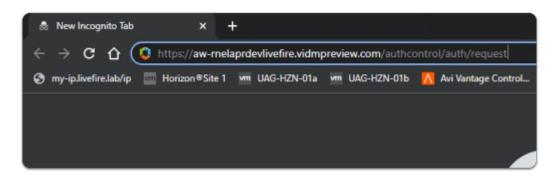
This information could be very useful to an organization to facilitate usability

- On Day 1 of our labs
   We enabled and made minor edits to Hubs services
   We enabled People Search and we did a Directory Sync of AD related Objects and attributes
- In Step 1 we will introduce you to the default People experience
- In Step 2 we will edit configurations in Microsoft Active Directory for a subset of users
- In Step 3 we will review the People experience

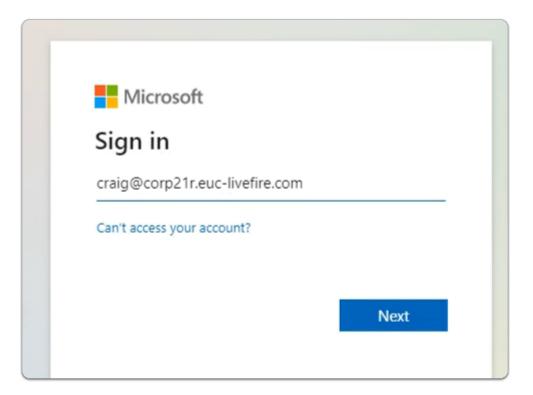
## Step 1. Introduction to People Search



- 1. On your ControlCenter server
  - On your site 1 Browser
  - select the MORE Icon (3 circled Dots)
    - in the dropdown
      - select New Incognito window



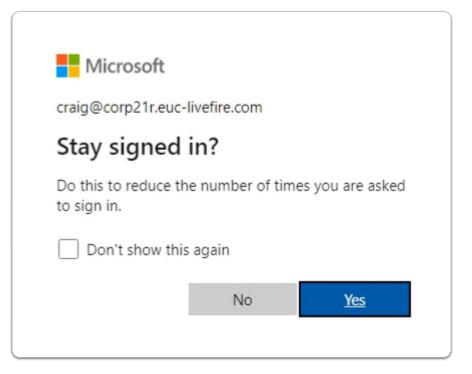
- 2. In your New Incognito browser session
  - enter your assigned Workspace ONE Access URL
    - with your **keyboard** 
      - select ENTER



- 3. In the **Microsoft Sign in** page
  - enter Craig@YOURAssignedDomain.euc-livefire.com
    - select Next

Microsoft	
← craig@corp21r.euc-livefire.co	m
Enter password	
Forgot my password	
	Sign in

- 4. In the Microsoft Sign in page
  - Below Enter Password
    - enter VMware1!
      - select Sign in



- 5. In the Microsoft Sign in page
  - below Stay signed in?
    - select No

Favorites   VMware	Intelligent Hu	× +					
$\epsilon \rightarrow c \nabla$	🗎 aw-rnela	aprdevlive	fire.vidmprev	iew.com/	catalog-port	tal/ui#/app	-favorite
S my-ip.livefire.lab/ip	🔤 Horizon	©Site 1 💡	UAG-HZN-0	)1a 🦷 I	IAC UTN 016	🔤 🔼 Avi V	antage Control
		EUCLF	Favorites	Apos	People	For You	Support
							Apps M
	Apps						
							No apps fav Get quick access to

- 6. In the Workspace ONE Intelligent Web Hub
  - select People

People   VMware Int	elligent Hub 🗙	+				
· > C 🗘	aw-rnelapro	evlivefire.vidi	npreview.con	n/catalog-port	al/ui#/peo	ple
) my-ip.livefire.lab/ip	Morizon®Sit	1 ym UAG	HZN-01a vm	UAG-HZN-01b	🔥 🔼 Avi \	/antage Contro
	🔬 EU	CLF Favor	ites Apps	People	For You	Support
			Q	cra		
			1	Total Resul	t	
			•	Craig Stros	er	

### 7. In the Workspace ONE Intelligent Web Hub

- in the **People area** 
  - enter Cra
  - In the **1 Total Result** area
    - select Craig Stroser

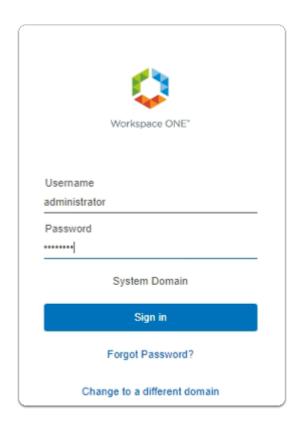
🌻 Craig Stroser Detail   VIV	tware Int: × +	
← ⇒ ⊂ ☆ ■	aw-rnelaprdevlivefire.vidmpreview.com/catalog-portal/ui#/people/details/5f243fcb-6	ie7b-4776-a89c-3a2c557e0b7
🔇 my-ip.livefire.lab/ip 🔤	Horizon ®Site 1 🐖 UAG-HZN-01a 🐖 UAG-HZN-01b 🔀 Avi Vantage Control 🔗 vo	center-01a 👘 UEM 🧔 Car
	EUCLF Favorites Apps People For You Support	
	Home / Craig Stroser	
	CS Craig Stroser	
	Profile	Organization
	Work Email craig@livefire.com	CS Craig Stroser
	objectGuid 70529583-4305-46f8-b79e-a1010c8d01df	

- 8. In the Workspace ONE Intelligent Web Hub
  - in the **People area**

- note what is available at present with **Craig Stroser**
- In the next section we will move ahead and make edits to Microsoft Active Directory to enhance People Search

# Step 2. Configuring Workspace ONE Access to enhance People Search

1. On your ControlCenter server



- 1. On your ControlCenter server
  - Open your Workspace ONE Access, Admin console URL
    - Under Username
      - enter Administrator
    - Under Password
      - enter VMware1!
    - Select Sign In

← → C ☆ ● aw-m	nelaprdevlivefire.vidmpreview.com/ws1
S my-ip.livefire.lab/ip 🧰 Hori:	zon®Site 1 💆 UAG-HZN-01a 💆 UAG-
(R) Workspace ONE Access	Q Search for users, groups, or applicatio
Monitor Accounts Resources	Integrations Settings
Authentication Methods Connectors Directories Connector Authentication Methods	People Search         Configure settings for the Intelligent Hub People         SYNC DIRECTORY
Hub Configuration Identity Providers Magic Link Okta Catalog	Sync Status Directory and photo sync runs in the back Last directory sync
People Search UEM Integration	Last photo sync Photo sync frequency
	VIEW SYNC LOG

### 2. In the Workspace ONE Access Console

- select Integrations
  - under Integrations
    - select People Search

Summary	
To modify user attributes and u	iser DNs, click on Edit. To change the directory, click on Delet
Directory	EUC-Llvefire
Mapped User Attributes	<u>title</u> <u>managerDN</u> <u>distinguishedName</u>
User DNs	ou=corp,dc=EUC-Livefire,dc=com
EDIT	

- 3. In the **People Search** area
  - In the **Summary** area
    - select EDIT

	the People tab. Mapped attributes are displayed on the D To modify user attributes, go to User Attributes	Directory Sync Settings pa	age. Deselecting the attr
Mapped User Attribute Name	Active Directory Attribute Name		
Default Attributes			
💟 title "	title	V	
managerDN *	Custom	Ŷ	manager
distinguishedName *	distinguishedName	Ŷ	
address *	Custom	~	streetAddress
alternatePhoneNumber	Select attribute name	~	
businessUnit	Select attribute name	Ŷ	
CostCenter	Select attribute name	~	
country *	Custom	Ý	CO
🕑 emails	mail	~	
employeeNumber	Select attribute name	~	

### 4. In the People Search area

### 1. the column under Mapped User Attribute Name

- find address,
  - select the **checkbox**
- the column under Active Directory Attribute Name
  - in the **address** row
    - from the **dropdown** 
      - select Custom
  - next to **Custom** 
    - enter streetAddress
- 2. the column under Mapped User Attribute Name
  - find country,
    - select the checkbox
  - the column under Active Directory Attribute Name
    - in the **country** row
  - from the **dropdown** 
    - select Custom
  - next to Custom
    - enter co
- 3. the column under Mapped User Attribute Name
  - find emails
    - select the checkbox

- the column under Active Directory Attribute Name
  - in the **emails** row
- from the **dropdown** 
  - select mail
- scroll down

locali	У	Select attribute name	~	
🔽 mobi	e	Custom	$\sim$	mobile
🗍 msEx	chHideFromAddressLists	msExchHideFromAddressLists	$\sim$	
D physi	calDeliveryOfficeName	Select attribute name	~	
🔽 posta	ICode	Custom	~	postalCode
🔽 regio	1	st	$\sim$	
🗌 skills		Select attribute name	~	

### 5. In the People Search area

- 1. the column under Mapped User Attribute Name
  - find **mobile**,
    - select the checkbox
  - the column under Active Directory Attribute Name
    - in the **mobile** row
      - from the **dropdown** 
        - select Custom
    - next to Custom
      - enter mobile
- 2. the column under Mapped User Attribute Name
  - find **postalCode**,
    - select the checkbox
  - the column under Active Directory Attribute Name
    - in the **postalCode** row
      - from the **dropdown** 
        - select Custom
    - next to **Custom** 
      - enter postalCode
- 3. the column under Mapped User Attribute Name
  - find region,
    - select the checkbox

- the column under Active Directory Attribute Name
  - in the **region** row
    - from the **dropdown** 
      - select st
- scroll down

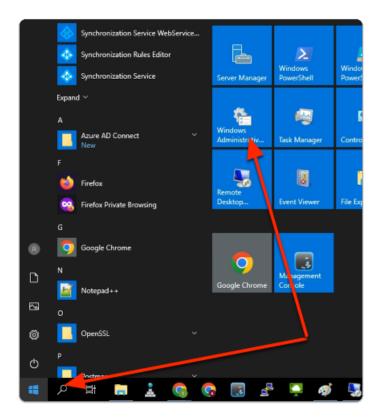
ſ	telephoneNumber	telephoneNumber	
	imageURL	thumbnailPhoto	
	Additional Attributes		
	Select and map the additional attributes you want to	display on the People tab. To add addition	
Г	objectGuid (Custom)	objectGUID	
<u> </u>			
	NEXT		

- 6. In the **People Search** area
  - the area under **Additional Attributes** 
    - find objectGuid (Custom),
      - uncheck the checkbox
  - select NEXT

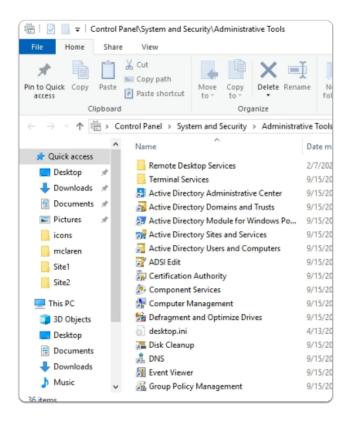
(8) Workspace ONE Access	Q Search for users, groups, or applications
Monitor Accounts Resources	Integrations Settings
Authentication Methods Connectors Directories Connector Authentication Methods	People Search Configure settings for the Intelligent Hub People tab, which allows employees to
Hub Configuration Identity Providers Magic Link	>
Okta Catalog	> Ø Select user attributes
People Search	<ul> <li>Select users and sync to directory</li> </ul>
UEM Integration	Select users by entering the distinguished names (DN). To include phot User DNs Ou=corp.dc=EUC-Livefire.dc=com Ex: "CN=admin.CN=users.DC=mycompany.DC=c ADD SAVE & SYNC SAVE

- 7. In the People Search areaselect SAVE & SYNC

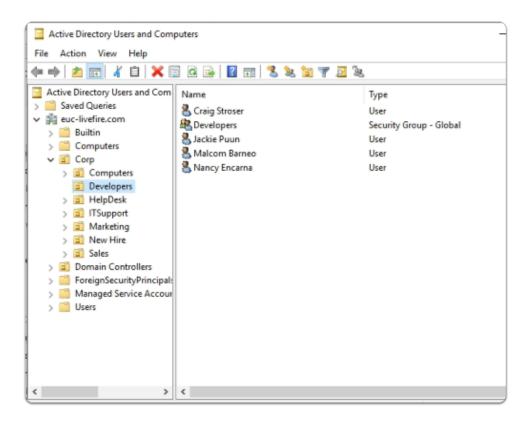
# Step 3. Configuring Microsoft Active Directory to enhance People Search



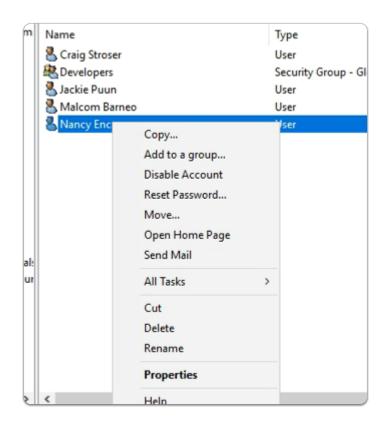
- 1. On your ControlCenter server
  - select START
  - In the START Menu
    - select Windows Administrative Tools



- 2. In the **Administrative Tools** console
  - select Active Directory Users and Computers



- 3. In the Active Directory Users and Computers console
  - ensure that the **euc-livefire.com** > **Corp** > **Developers** OU is selected



- 4. In the Developers OU
  - select Nancy Encarna
    - select & right-click
      - select Properties

		-				
Member		Dial-in Environment		Sessio		
Remote o				rvices Profile	COM+	
General	Address	Account	Profile	Telephones	Organi	zatio
Job Title:	Senio	r Developer 8	Engineer			
Department	t: Devel	lopers				
Company:	Livefir	e				
Manager						
Name:	10.00					
	KIM N	larkez				
		larkez hange	Propert	ies C	lear	
Direct repor	C		Propert	ies C	llear	
Direct repor	C		Propert	ies C	lear	
Direct repor	C		Propert	ies C	lear	
Direct repor	C		Propert	ies C	llear	
Direct repor	C		Propert	ies C	lear	
Direct repor	C		Propert	ies C	lear	
Direct repor	C		Propert	ies C	lear	
Direct repor	C		Propert	ies C	lear	

5. In the Nancy Encarna Properties

- select the Organization tab
  - next to Job Title
    - enter Senior Developer Engineer
  - next to **Department**
    - enter Developers
  - next to Company
    - enter Livefire
  - next to Name
    - select Change
      - enter Kim Markez
      - select Check Names

### • at the bottom of Nancy Encarna Properties

select Apply

ancy Encarna Prope	rties			?	>
Member Of	Dial-in	Envi	ironment	Sessio	ins
Remote control	Remote D	esktop Se	rvices Profile	CO	M+
General Address	Account	Profile	Telephones	Organi	zatior
Street:	3401 Hillview	Ave			^
P.O. Box:					~
City:	Palo Alto				
State/province:	CA				
Zip/Postal Code:	94304				
Country/region:	United States				$\sim$
0	к	ancel	Apply	н	elp

#### 6. In the Nancy Encarna Properties

- select the Address tab
  - next to **Street** 
    - enter 3401 Hillview Ave
  - next to **City** 
    - enter Palo Alto
  - next to **State/province** 
    - enter CA

### • next to Zip/Postal Code

- enter 94304
- next to **Country/region** 
  - from the dropdown
    - select United States
- at the bottom of Nancy Encarna Properties
  - select Apply

ancy Enca	arna Proper	ties			?	>
Membe	r Of	Dial-in	Env	ironment	Sessio	ons
Remote	control	Remote	Desktop Se	esktop Services Profile		M+
General	Address	Account	Profile	Telephones	Organi	zatior
Telepho	ne numbers					
Home:	+1-55	50-9679			Other	
Pager:					Other	
Mobile:	+1-65	-8704-9679			Other	
Fax:					Other	
IP phon	ne:				Other	
Notes:						< >

- 7. In the Nancy Encarna Properties
  - select the Telephones tab
    - Below Telephone numbers
      - next to Home
        - enter +1-5550-9679
      - next to Mobile
        - enter +1-65-8704-9679
    - at the bottom of Nancy Encarna Properties
      - select Apply

	⇒   2 🗊 🐇 🗈   🗙 🗉	) G 🕞 🛛 🖬 🗏 🐮 🎦 🍸 🚨 🍇	
	Active Directory Users and C  Saved Queries euc-livefire.com Builtin Builtin Computers Corp Corp Corp Corp Corp Corp Corp Corp	Name Craig Stroser Developers Jackie Puun Name Mappings Disable Account Reset Password Move Open Home Page Send Mail All Tasks Cut Delete Rename Properties	Type User Security ( User
K	>	<	

- 8. In the Developers OU
  - select Malcolm Barneo
    - select & right-click
      - select Properties

falcom Barne	eo Prope	erties			?	>
Published Cert	tificates	Member Of	Passwor	d Replication	Dial-in	Object
Security	Er	vironment	Sess	aions	Remote c	ontrol
Remote De	esktop Se	ervices Profile	COM+ At		Attribute Editor	
General /	Address	Account	Profile	Telephone	s Orga	nizatior
Job Title:	Senio	r Developer Er	ngineer			
Department:	Deve	lopers				
Company:	Livefi	re				
Manager						
Name:	Kim N	larkez				
	-				Clear	
	U U	nange	Propert	ies	Clear	
Direct reports						
Direct reports	5.					

9. In the **Malcolm Barneo** Properties

- select the Organization tab
  - next to Job Title
    - enter Senior Developer Engineer
  - next to **Department**
    - enter Developers
  - next to Company
    - enter Livefire
  - next to Name
    - select Change
      - enter Kim Markez
      - select Check Names

### • at the bottom of **Malcolm Barneo** Properties

select Apply

falcom Ba	rneo Prope	erties			?	×
Published (	Certificates	Member Of	Passwor	d Replication	Dial-in	Object
Security	E	nvironment	Sess	sions	Remote c	ontrol
Remote	Desktop Se	ervices Profile	COM+ Attrib		Attribute	Editor
General	Address	Account	Profile	Telephones	Orga	nization
Street:		3401 Hillview	Ave			~
P.O. Box: City:		Palo Alto				×
State/prov	vince:	CA				
Zip/Posta	Code:	94304				
Country/re	egion:	United States				$\sim$
	0	к	ancel	Apply		Help

### 10. In the Malcolm Barneo Properties

- select the Address tab
  - next to Street
    - enter 3401 Hillview Ave
  - next to **City** 
    - enter Palo Alto
  - next to **State/province** 
    - enter CA

### • next to Zip/Postal Code

- enter 94304
- next to Country/region
  - from the dropdown
    - select United States
- at the bottom of Malcolm Barneo Properties
  - select Apply

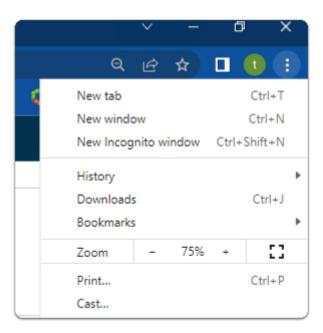
falcom Bar	neo Prope	erties			?	×
Published Ce	ertificates	Member Of	Passwor	d Replication	Dial-in	Object
Security	Er	nvironment	Ses	sions	Remote c	ontrol
Remote [	Desktop Se	ervices Profile	C	OM+	Attribute I	Editor
General	Address	Account	Profile	Telephones	Orga	nization
Telephon	e numbers					
Home:	+1-52	230-9456			Other	
Pager:					Other	
Mobile:	+1-45	5-8304-2370			Other	
Fax:					Other	
IP phone	e 🗌				Other	
Notes:						^
						$\checkmark$
	0		ancel	Apply		Help

- 11. In the Malcolm Barneo Properties
  - select the Telephones tab
    - Below Telephone numbers
      - next to Home
        - enter +1-5230-9456
      - next to Mobile
        - enter +1-45-8304-2370
    - at the bottom of Malcolm Barneo Properties
      - select Apply

	nelaprdevlivefire.vidmpreview.com/ws1adminui/#/workspace/compo zon®Site 1 🦙 UAG-HZN-01a 媡 UAG-HZN-01b 🔥 Avi Vantage Cont
(R) Workspace ONE Access	Q. Search for users, groups, or applications
Monitor Accounts Resources	Integrations Settings
Authentication Methods Connectors Directories Connector Authentication Methods	People Search Configure settings for the Intelligent Hub People tab, which allows employees to SYNC DIRECTORY SYNC PHOTOS DELETE
Hub Configuration	Sync Status
Magic Link	Directory and photo sync runs in the background. View the sync log for details.
Okta Catalog	Last directory sync 🛆 Apr 18, 2023, 9:37:41 AM
People Search	Last photo sync ① Not started
UEM Integration	Photo sync frequency Manually
	VIEW SYNC LOG

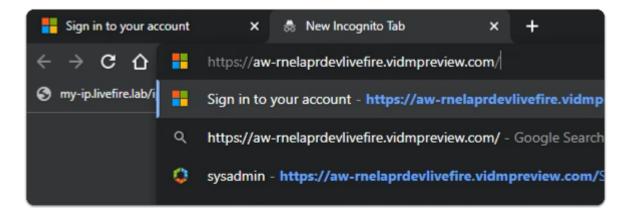
- 12. In the **Workspace ONE Access** console
  - People Search area
    - select SYNC DIRECTORY

### Step 4. Testing People Search in the Hub Services Console



- 1. On your ControlCenter server
  - on your site 1 browser
    - In the top right corner

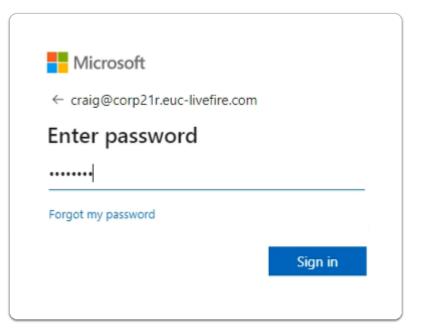
- select the Customize and Control Google Chrome button
  - from the **dropdown** 
    - select New Incognito window



- 2. In the Chrome address bar
  - enter your custom Workspace ONE Access URL
    - and launch the URL

Microsoft Sign in		
craig@corpXXX.euc-livefire.com		
Can't access your account?		
	Next	

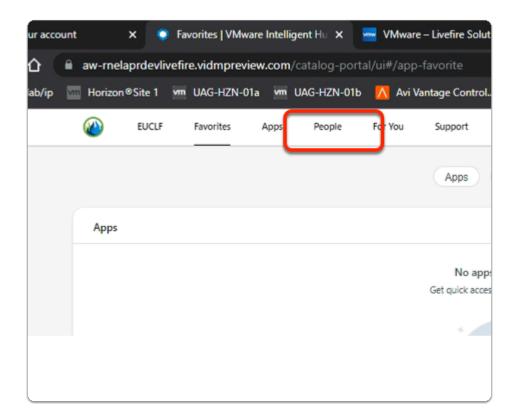
- 3. In the **Microsoft Sign** in page
  - in the **email area** 
    - enter Craig@corpXXX.euc-livefire.com
      - XXX is your assigned domain ID
    - select Next



- 4. In the **Microsoft Sign** in page
  - below Enter password
    - enter VMware1!
  - select Sign in

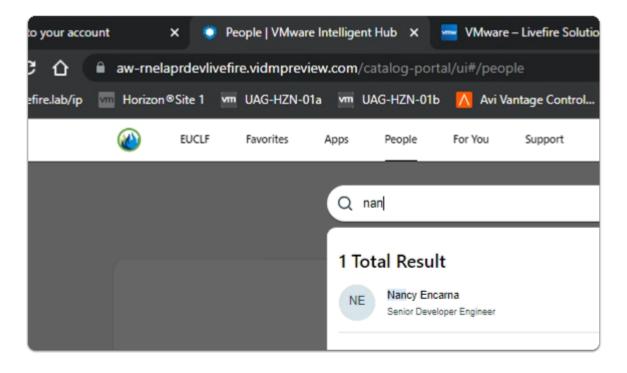
Microsoft						
craig@corp21r.euc-livefire.com						
Stay signed in?						
Do this to reduce the number of times you are asked to sign in.						
Don't show this again						
No <u>Yes</u>						

- 5. In the Microsoft Stay signed in? page
  - select No



### 6. In the Workspace ONE Web Intelligent Hub

• select the **People** 

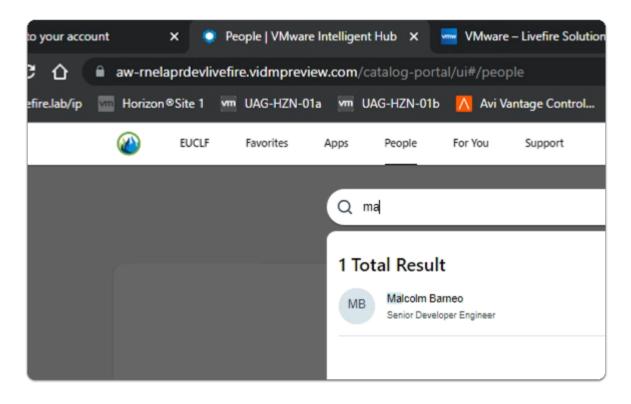


### 7. In the Workspace ONE Web Intelligent Hub

- In the **People** area
  - in the Search bar
    - enter Nancy
    - select Nancy Encarna

台	aw-rnelaprdevlivefire.vidmpreview.com	<b>n</b> /catalog-portal/ui#/pe	ople/details/412379ed-	-1dc5-4c0f-bfb0-e6	27f0c52aaf
.lab/ip	🔤 Horizon®Site 1 🖙 UAG-HZN-01a 🖙	UAG-HZN-01b 🔼 Avi	Vantage Control 🛃 v	center-01a UEN	1 🛛 🛛 Carbon Black Cloud
	EUCLF Favorites Apps	People For You	Support		
	Home / Nancy Encarna				
	NE Nancy Encarna Senior Developer Engine	ter			
	Profile			Organization	
	Work Email nancy@euc-liveifire.com			KM Kim Marke	2
	Work Phone 889-35468			NE Nancy Enc Senior Devel	ama oper Engineer
	Mobile Phone +1-65-8704-9679				
	Address 3401 Hillview Ave, CA, 94304, United States		$\odot$		

- 8. In the Nancy Encarna properties
  - note the information synced into People



### 9. In the Workspace ONE Web Intelligent Hub

- In the **People** area
  - in the Search bar
    - enter Malcol

### • select Malcolm Barneo

Horizon	®Site 1 🔤	UAG-HZN-01	a 🚾 L	JAG-HZN-01b	🔼 Avi V	antage Control	Ø	vcenter-01a	UEM	Carbon
<b>@</b>	EUCLF	Favorites	Apps	People	For You	Support				
Home /	Malcolm	Barneo								
м	B	Malcolm B ienior Develope								
Profile								Organiza	ition	
Work Emailcoim	il @euc-livefire	.com				C	9	КМ	Kim Markez	
Mobile P! +1-45-8	one 304-2370							МВ	Malcolm Barr Senior Develope	
Address 3401 Hil	lview Ave, CA,	, 94304, United Sta	ates			(	0			

### 10. In the **Malcolm Barneo** properties

- note the information synced into People
- below **Organization** 
  - select the Kim Markez icon

	elaprdevliv on®Site 1	Vm UAG-HZN-0			Avi V	antage Control			UEM	
	EUCLF	Favorites	Apps	People	For You	Support	0			
Home	/ Kim Ma	arkez								
	M	Kim Mark	ez							
Prof Work Kim@		m				E	2	Organization KM Kim M	/larkez	
	Phone							2 Direct Reports		

Feel free to play around and populate further Active Directory based User Accounts and then Sync People Search

This concludes this brief overview of the People Search function in Workspace ONE Hub services